



EAST POINT COLLEGE OF ENGINEERING & TECHNOLOGY

(An Autonomous Institute, Affiliated to VTU, Belagavi)

Jnanaprabha, Bidarahalli, Bengaluru-49

Approved by AICTE, New Delhi & Government of Karnataka
Accredited by NBA (CSE, ECE & ISE) and NAAC with A Grade

STUDENTS SATISFACTION SURVEY (SSS) 2024-2025

East Point College of Engineering and Technology (EPCET), accredited by National Assessment and Accreditation Council (NAAC) with an A grade and by National Board of Accreditation (NBA) for CSE, ISE, and ECE programs, is committed to continuous quality improvement. The institution actively collects regular feedback from its key stakeholders, particularly students. By encouraging students to rate their satisfaction levels and identify priorities, the college is able to recognize its strengths and identify areas that require focused attention and resource allocation.

The Student Satisfaction Survey aims to assess students' overall satisfaction with their experiences at East Point College of Engineering and Technology (EPCET). The survey covers key areas listed in the table and helps identify gaps that require improvement.

At the institutional level, the average Student Satisfaction Index (SSI) is calculated based on 21 parameters. The college has set a benchmark SSI of 75%, with a minimum student sample size of more than 50 respondents.

For the academic year 2024–2025, the survey was conducted online in November 2025. The responses were electronically compiled, organized, and analyzed to support data-driven decision-making and continuous process improvement.



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Student Satisfaction Index		
Questions		SSI %
1.	How much of the syllabus was covered in the class?	71
2.	How well did the teachers prepare for the classes?	70
3.	How well were the teachers able to communicate?	71
4.	The teacher's approach to teaching can best be described as	68
5.	Fairness of the internal evaluation process by the teachers.	71
6.	Was your performance in assignments discussed with you?	69
7.	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students	62
8.	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	67
9.	The institution provides multiple opportunities to learn and grow.	65
10.	Teachers inform you about your expected competencies, course outcomes and programme outcomes	69
11.	Your mentor does a necessary follow-up with an assigned task to you.	70
12.	The teachers illustrate the concepts through examples and applications.	71
13.	The teachers identify your strengths and encourage you with providing right level of challenges.	68
14.	Teachers are able to identify your weaknesses and help you to overcome them.	66
15.	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	66
16.	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	68
17.	Teachers encourage you to participate in extracurricular activities.	65
18.	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	67
19.	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	70
20.	The overall quality of teaching-learning process in your institute is very good.	67



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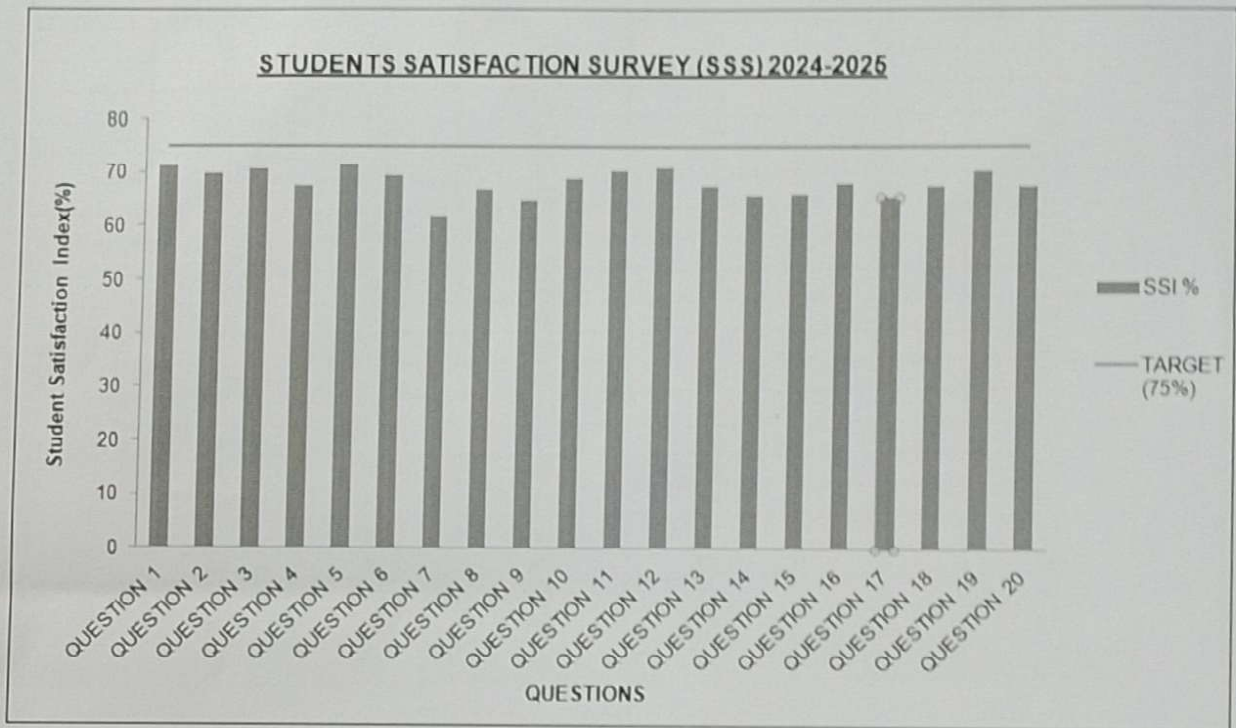
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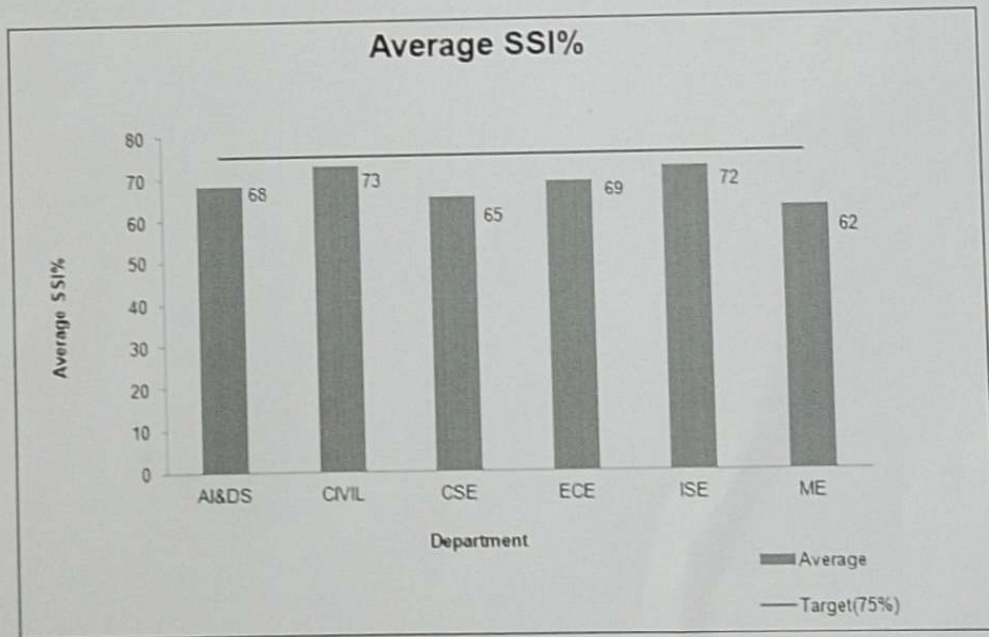
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Student Satisfaction Index-Department wise

	AI&DS	CIVIL	CSE	ECE	ISE	ME
QUESTION 1	74	80	65	74	71	64
QUESTION 2	70	76	68	71	71	64
QUESTION 3	72	74	70	73	74	63
QUESTION 4	69	73	63	70	71	59
QUESTION 5	73	74	70	70	73	68
QUESTION 6	72	73	63	70	72	67
QUESTION 7	57	69	60	61	71	53
QUESTION 8	66	73	63	68	72	60
QUESTION 9	60	70	64	66	71	59
QUESTION 10	70	71	67	71	72	62
QUESTION 11	67	74	69	73	72	67
QUESTION 12	71	74	70	68	73	69
QUESTION 13	67	73	62	69	72	63
QUESTION 14	67	73	61	65	72	57
QUESTION 15	66	71	65	66	71	57
QUESTION 16	68	74	65	68	72	62
QUESTION 17	68	66	62	67	73	56
QUESTION 18	68	73	63	68	73	59
QUESTION 19	71	73	67	72	73	67
QUESTION 20	67	71	65	67	72	62
AVERAGE	68	73	65	69	72	62



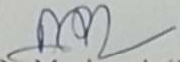


Question 21: Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

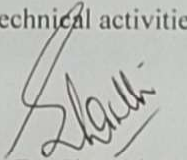
The Student Satisfaction Survey (SSS) was conducted using a questionnaire consisting of 21 questions, including 20 objective questions and one descriptive question. The responses to the objective questions were analyzed and presented in the form of descriptive text and bar graphs to provide a clear understanding of students perceptions regarding the teaching–learning process and institutional support.

The suggestions and feedback provided by students for the descriptive question were consolidated and are presented below.

- Enhancement of placement preparation, internship opportunities, and industry-oriented skill Development
- Strengthening practical-oriented teaching and laboratory learning experience.
- Improvement of mentoring support and academic guidance for students
- Expansion of opportunities for technical activities, innovation, and extracurricular engagement


Dr. Manjunatha M

First Year Coordinator


Dr. Shanthi. M

IQAC Coordinator



Dr. Yogesh G S

Vice Principal
