

Action taken report for the Feedback taken from Students on the Ambience and Academic Performance of the Institute for the Academic year 2019-20

The IQAC systematically gathers feedback from diverse stakeholders including students, faculty, parents, alumni, and employers, utilizing both online and offline channels. This feedback is meticulously analyzed to assess the institution's performance in curriculum and curriculum-related matters. Subsequently, a comprehensive analysis report is presented to the principal for review and potential action. The Principal disseminates this report to the Heads of Departments (HoDs) for necessary measures within their respective departments and forwards the consolidated findings to the management for any further steps deemed necessary.

1) Students feedback on teaching learning

The students of all the semesters are given an opportunity to express their opinions about the teaching methods of all the faculties handling the subjects for the current semester. The feedback is collected online through monkey survey form. The overall feedback was 89%. The sample questionnaire for the same is given below.

1. Presentation & Knowledge of subject matter
2. Communication Skills & Interaction with the students
3. Punctuality, Regularity & Control of class discipline
4. Ability to motivate the students & Clarification of doubts
5. Teacher's approach towards students

Action taken:

- The HoDs were instructed to conduct ground level analysis to understand the real scenario in case of faculty scored less than 70%, instead of giving significance to the numbers.
- In case of need, they shall counsel the faculty concerned and act as a bridge between students and course faculty for the enhanced teaching – learning process.
- Also ensured that if the faculty scored less than 70% consequently for more than once in a particular course, then the allotment of the same course(s) shall be reconsidered when offered next / shall encourage faculty to pursue structured training to upgrade their skill set.

2) Students feedback on Ambience and the Academic performance of the institution

Feedback from the students for the Ambience and the Academic performance of the institution

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is collected through Google form and also offline Mode. The feedback analysis is done and the analysis report is submitted to the principal and then to the management for the necessary actions.

For the academic year 2019-20, in the feedback from students, the majority rated as "Excellent & good," comprising approximately 50% of responses, indicating its dominance in meeting their needs. Additionally, a notable portion of students rated it as "Very Good" affirming its effectiveness in streamlining operations and enhancing productivity. Students gave average feedback on the following parameters. An offline interaction with students revealed the concerns about gaps.

Sl. No.	Feedback obtained	Action Taken
1	Physical environment promotes positive interaction with peer Students expressed their concern about team-based activities	HODS to follow pedagogical methodologies for each course. For example, to give crosswords, project-based learning etc.
2	Academics is supported with appropriate study tools Students lacked communication skills	English faculty to start English labs to teach students on Spoken English and Reading English. English labs have been started
3	Amenities and training provided for College Sports Students expressed their concerned about more sports activities to be conducted	Director of Sports to organize a greater number of Sports activities and encourage tournaments and matches.
4	Institute training activities that help in getting jobs? Students also expressed their concern towards the technical gap in the subjects and job market	HODs to help the students complete the Google cloud certification training, Salesforce, AWS, VMware Training, so that students get well equipped with cloud computing skills. As a result, 10 students got certified as AWS cloud practitioners. Few students got certified in Salesforce as Salesforce Admin.

3) Faculty feedback on Ambience and the Academic performance of the institution

Feedback from the faculties for the Ambience and the Academic performance of the institution is collected through google form and also 1:1 interaction (offline mode). The feedback analysis is done and the analysis report is submitted to the principal and then to the management for the necessary actions.

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For the academic year 2019-20 most of the faculties have given, the majority rated as good," comprising approximately 50% of responses, indicating its dominance in meeting their needs. Additionally, a notable portion of faculties rated it as "average". Whereas, few faculties have given feedback requests on other parameters, and the detailed action taken for these parameters are given below:

Sl. No.	Feedback obtained	Action Taken
1	<p>Are you satisfied with the institutional policies and practices related to faculty evaluation, workload allocation, and research support?</p> <p>Faculties expressed their concern towards the restructuring of API process</p>	Appraisal form was framed
2	<p>The institution boasts excellent infrastructure facilities</p> <p>Faculties expressed their concern towards IT related issue: internet speed. They requested to increase the speed</p>	Principal accepted and proposed to the management regarding the increase of speed of internet. Also change of vendor was planned
3	<p>The institution boasts excellent infrastructure facilities</p> <p>Faculties requested more fans in the departments</p>	The management has agreed and arranged to install extra fans in the staff rooms



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4) Parents feedback on Ambience and the Academic performance of the institution

Feedback from the parents for the Ambience and the Academic performance of the institution is collected through handwritten mode during PTM. The feedback analysis is done and the analysis report is submitted to the principal and then to the management for the necessary actions.

Few Parents expressed their concern towards few parameters, and the detailed action taken for these parameters are given below.

Sl. No.	Feedback obtained	Action Taken
1	Parents requested for the solved question paper notes from the faculties	HODS to ask the faculties to make a document of questions solved from previous year question papers and internals. This could help the slow learners to score marks
2	Parents requested for a career counselling session for their wards as students are unaware of what career path to choose.	Director of placement to organize session on career counselling and also call some industry expert. Career counselling session was conducted by Placement director
3	Parents suggested that a greater number of placement trainings are required	Director of Placement to analyse the areas where extra trainings are required. He also suggested to conduct Company based crash trainings.

5) Alumni feedback on Ambience and the Academic performance of the institution

Feedback from the alumni for the Ambience and the Academic performance of the institution is collected through handwritten mode. The feedback analysis is done and the analysis report is submitted to the principal and then to the management for the necessary actions.

Few Alumni have given feedback on some parameters, and the detailed action taken for these parameters are given below.

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Sl. No.	Feedback obtained	Action Taken
1	Alumni students suggested to arrange a session on higher education where the alumni studying or working abroad can be called as a resource person	Alumni coordinator to check the students studying abroad and arrange for the same
2	Alumni Students emphasized more on Industry trainings that are relevant to current market	Add the Industry Programs as a part of the value- added programs every week

6) Employers feedback

Feedback from the employers for the performance of the institution is collected through handwritten mode during Alumni meet. The feedback analysis is done and the analysis report is submitted to the principal and then to the management for the necessary actions.

Alumni showed interest and provided suggestions on few parameters, and the detailed action taken for these parameters are given below.

Sl. No.	Feedback obtained	Action Taken
1	Employers suggested to arrange more technical workshops or hands-on sessions for the students.	HODS to work on arranging technical session for students.
2	Students lack in communication skills. Soft skill training needs to be arranged	Director of placement to arrange the soft skills training sessions

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